

# 42 Kingsway PPG Meetings Minutes

Date: Monday 7<sup>th</sup> April 2025  
Time: 5pm to 6.30pm  
Venue: 42 Kingsway Surgery, Waterloo, L22

## In Attendance

Jane Elliott  
Annette Quirke  
Angela Barnes

## Apologies

Karen McCracken  
Angela Malone  
David Guidera

| No        | Item                                                                                                     | Lead                       |
|-----------|----------------------------------------------------------------------------------------------------------|----------------------------|
| PPG25/012 | <b>Welcome and Introductions</b><br>Apologies noted as above                                             | Jane Elliott<br>PPG member |
| PPG25/013 | <b>Minutes from the previous Meeting</b><br>Minutes were agreed                                          | All                        |
| PPG25/014 | <b>Actions from the previous meeting</b><br>Action Tracker was not discussed, carry over to next meeting | Jane Elliott<br>PPG member |
| PPG25/015 | <b>Collective Action for GP Practices</b><br>Was Not discussed Carried over to Next Meeting              | JE                         |

| No        | Item                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Lead |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| PPG25/016 | <p><b>Introduction to South Sefton Primary Care Network and their plans for PPG</b></p> <p>Marie Derbyshire, Project and Performance Manager from South Sefton Primary Care Network came to the meeting to talk about the services they offer on behalf of the practice.</p> <p>A Primary Care Network (PCN) is a group of practices who work together towards a common goal. They run services on behalf of all practices in South Sefton and 42 Kingsway is part of this collection.</p> <p>Marie gave an overview of the different services and additional roles that are part of the PCN and that the patient of 42 Kingsway can make use of.</p> <p><b>To tackling Health Inequalities the PCN have:</b></p> <ul style="list-style-type: none"> <li>• Adverse Childhood Experience (ACE) Recovery Programme for Adults.</li> <li>• Childhood vaccination catchup programme</li> <li>• Cervical screening outreach programm</li> <li>• Social Prescribing</li> </ul> <p><b>To support personalised care the PCN have:</b></p> <ul style="list-style-type: none"> <li>• Enhanced health at home programme</li> <li>• Enhanced health in care home programme</li> <li>• Learning Disability health check programme</li> <li>• Mental Health Team</li> <li>• Womens Health Team</li> </ul> <p><b>To improve access to primary care services the PCN have:</b></p> <ul style="list-style-type: none"> <li>• Enhanced Access Service</li> <li>• Medicines Management HUB</li> <li>• Respiritory HUB</li> </ul> <p>Further information about the above services can be found at <a href="#">Roles within the network   South Sefton Primary Care Network</a></p> <p>The practice would like patients at 42 Kingsway to be aware of these roles as they will often signpost patients to these services where appropriate. The GP is not always the best person to speak to and these alternative role have clinicians who are specialised in their field.</p> <p>Here is some of the feedback from people who have used the services:</p> <p><b>A mum who didn't get their child's vaccinations done then became anxious it was too late –</b> <i>"I couldn't believe how welcoming the nurse was. She completely reassured me and walked me through everything. It was probably the best experience with a healthcare professional I'd had"</i></p> <p><b>Using the Enhanced Access Service –</b> <i>These offer appointments outside of the surgeries normal working hours – "The service was ideal for me because it was during evening and weekends. I would recommend this to anyone. Staff are really helpful and have all the same information as my regular GP"</i></p> <p>The PCN are looking to start a Patient Participation Group; They came to our meeting to see what we do and ask for support. Members are keen on attending PCN group and are willing to feedback to 42 Kingsway members.</p> | JE   |

| No        | Item                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Lead |
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| PPG25/017 | <p><b>Introduction to Barbara Roose who is the Community Champion Chair</b></p> <p>Barbara came along to the group to see how we work with the practice and run the meetings. Barbara has worked with Healthwatch Sefton for many years and has been a champion of patient participation groups, trying to get them set up in all surgeries across Sefton.</p> <p>Open discussion took place about how we formalise the meetings with agendas and minutes however the discussions within the meetings are very informal and group members are welcome to join in conversations or just sit and listen. Current members feel comfortable in asking questions and are willing to support the practice as a critical friend.</p> | JE   |
| PPG25/018 | <p><b>Introduction to the practice ipad</b></p> <p>Unfortunately, the practice were not in possession of the ipad. This item will be deferred to next meeting. The intention is that group members will get a demonstration of online services and in turn sit in waiting room and support patients who need help.</p>                                                                                                                                                                                                                                                                                                                                                                                                        |      |
| PPG25/019 | <p><b>General Discussion</b></p> <p>ORCHA is a website that has a collection of health related Apps that patients in Sefton can use. Cheshire and Merseyside Integrated Care Board review the apps to ensure they are safe to use. Some APPS are free whilst other may have charges against. Here is a link to the website <a href="#">Cheshire &amp; Merseyside</a></p>                                                                                                                                                                                                                                                                                                                                                      |      |
| PPG25/020 | <p><b>AOB</b></p> <p>Next meeting was noted to be a bank holiday. Whatsapp members to see if they prefer meeting 12 May or leaving until 2<sup>nd</sup> June</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |      |
| PPG25/021 | <p><b>Setting Agenda for next meeting</b></p> <p>Use of ipad</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | All  |
| PPG25/022 | <p><b>Close</b></p> <p><b>Next meeting To be confirmed 5pm to 6.30pm</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |      |

#### Wish List – What can we achieve?

- Quarterly Newsletter
- Wider advertising of PPG to get more members
- Website articles development