**DO YOU HAVE A COMPLAINT**

**IF YOU WISH TO MAKE A COMPLAINT YOU CAN DO SO USING EITHER OF THE FOLLOWING METHODS**

**1 YOU CAN ASK TO SPEAK TO THE PRACTICE MANAGER.**

**2 A FORM IS AVAILABLE FOR YOU TO COMPLETE ASK THE RECEPTION STAFF TO GIVE YOU A COPY OF THE FORM**

**3 YOU CAN ALSO CONTACT NHS ENGLAND 0300 311 2233**

**4 YOU CAN ALSO CONTACT HEALTHWATCH**

 **ON 0800 206 1304 Or website**

 **https://healthwatchsefton.co.uk/**